

March 2009

To whom it may concern

I confirm that we have used the services of Fluid on a fortnightly basis since March 2008.

In that time we have built a strong relationship with the Managing Director, Tim Holden.

Over the last year we have found Tim to be professional, creative and business-focused in all his dealings.

Since we started working with Fluid has provided my organisation with excellent support in areas which include contracts, handbooks, job descriptions, a confidential employee survey, succession planning, learning & development and induction. Their work to date has resulted in a much more positive atmosphere, improved morale and higher levels of employee engagement.

I can confidently recommend Fluid as an innovative solution provider with an exceptional ability of adapting best practice to suit the specific requirements of our business.

Yours sincerely

Klüber Lubrication Great Britain Ltd.



P.J.Webster

Managing Director